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LATE SUMMER 2020 NEWSLETTER





Over the recent summer months we have all been part of a global challenge dealing with Covid-19, a challenge unlike anything we have faced before. But we now see the majority of hydrotherapy centres in the UK re-opened and clients returning enthusiastically for their dog's treatment or fitness swims. Indeed, with the surge in demand from families to have a dog due to new home working practices, there is likely to be an increased demand for hydrotherapy in the coming months/years as new owners spend more time at home with their dogs and become more aware of their dogs well-being and needs. Let us hope that this is the case.

The **NARCH EDUCATION SEMINAR** which was due to be held on October 11th 2020, will unfortunately not be taking place due to Covid-19 and will be postponed to October 10th 2021, at Guildford Holiday Inn. Please put this date in your diary.

The **NARCH 2020 AGM** will be held either later this year or early next year, on a date to be advised. It will undoubtedly be delivered online, using the ZOOM platform. Once we have the date finalised, we will email all RCHs requesting you to confirm whether you wish to attend the meeting online, as we will need to issue you with a pass code to gain access to the meeting. More details will follow soon.

GENERAL HOUSEKEEPING NOTES FOR YOUR NARCH RECORD

1. Payments to NARCH

Most of you pay your fees using PayPal. Some of you however do pay via BACS and if this applies to you it would be very helpful to our Treasurer if you could send a short email advising NARCH when you have paid your fees by BACS. This will help us to identify which RCH has just made a BACS payment. Thanks!



2. Centre Listing

We would like all RCHs to ensure that they have successfully linked themselves to their centre. The majority of you have done this which means that should a member of the public/vet/insurance company search either your name or the name of your centre, details about you and the centre will appear and cross reference each other. It is important that the details of your centre are correct and also that you keep your own personal record up to date.

3. Your own personal NARCH record

Please ensure that all your contact details and very importantly, that your email address, is correct. When we send out mail shots to all RCHs, the email address used will be the one you provide in your record. So, if you change or delete your email address, make sure you update your NARCH record too.

4. CPD for 2020

The CPD year will come to a close on 31st December 2020 and many of you have been uploading your CPD during lockdown, to the extent that about 25% of RCHs have already completed their CPD for 2020, which is great news. All CPD for 2020 can be derived from webinars and reading due to Covid-19. For those of you still needing to complete your CPD for 2020, here are some suggestions:

A selection of CPD courses and providers – please note that this list is not exhaustive and there will be many more CPD courses that you may identify online. Please always make sure that you will be issued with a certificate of completion once you have completed the online course/webinar, as this will be required as your proof of attendance for your CPD record. Unfortunately, we do not accept a paid invoice as proof of your attendance. For further guidance on NARCH CPD, please visit www.narch.org.uk and go to the Resource Library tab, CPD Guidance document or please email enquiries@narch.org.uk for further assistance.

<https://www.centreofexcellence.com/shop/animal-care-courses/>

<https://www.thinkdog.org/fear-cuddle-question/>

<https://www.coursera.org> (numerous dog-related online courses, free)

<https://www.udemy.com/topic/dog-care/> (numerous dog-related courses and business-related courses e.g. Learn Excel. All at low prices)

www.vetmedteam.com

www.thewebinarvet.com

www.onlinepethealth-info.com

www.cpd-solutions.com

www.chestergates.org.uk

www.k9hscourses.com

www.dogtrainingcollege.co.uk

www.onlineacademies.co.uk/product-listing/0/all-courses

www.kachinacanine.com (Dr Isla Fishburn BSc Zoology and MBiolSci and PhD in Conservation Biology, working with wolves etc)

www.animalcoursesdirect.co.uk

www.galenmyotherapy.co.uk

www.greyfriarsrehab.co.uk/training

THE RESOURCE LIBRARY – what is it and where can it be found?



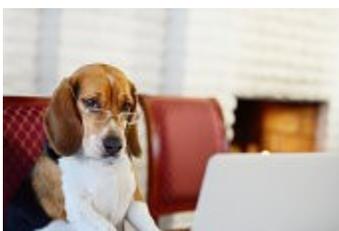
Should you have any questions relating to any aspect of your NARCH registration we would strongly recommend that you first visit the Resource Library on the NARCH website. This is the third tab in from the left, on the NARCH website toolbar.

Here we store many useful guidance documents and forms, including details of training course providers that meet NARCH requirements, we also maintain a copy of all past newsletters over the years.

Currently, you can find the following documents under the Resource Library tab:

- Equipment guidance
- Canine first aid refresher courses
- CPD guidance
- Essential behaviour knowledge
- Water quality guidance
- Training and registration
- The NARCH Guide to Professional Conduct
- SOAP notes guidance
- Vet Referral Form

SOAP NOTES – ALL PATIENT NOTES TO BE COMPLIANT BY 1ST APRIL 2021



By 1st April 2021 all patient notes written up by members of NARCH, must be completed using the SOAP notes format and This will become an item that will be checked during an Audit. Therefore, if you have not already started using the SOAP notes format, please go to the NARCH Resource Library tab of the website where you will find a short instructional video to assist you.

A SPECIAL NOTE ON CANINE FIRST AID REFRESHER COURSES

The Committee have agreed that due to the Covid-19 pandemic, any RCH needing to refresh their canine first aid training up to 31st December 2020, may do so through an online course rather than an attendance based course, providing the online course provider is listed in the First Aid refresher guidance document, held in the Resource Library.

The Resource Library stores a useful guidance document on our canine first aid refresher course requirements, plus a list of the course providers whose courses meet NARCH requirements. It is a fact that, whilst there are numerous canine first aid courses available in the UK, not all meet NARCH requirements. It is therefore very important that the first aid training course provider you decide upon, does meet NARCH requirements. Otherwise, your attendance at such a course will only be valid for CPD purposes and will not be acceptable to refresh your canine first aid training. Please therefore do visit the Resource Library to check the latest information.



VIDEO FOOTAGE ON SOCIAL MEDIA AND WEBSITES



Hydrotherapy can be a very useful modality for the management of conditions such as arthritis, usually having a very positive impact in many cases.

Many of you share video footage taken by yourselves or provided by an owner with their permission, to demonstrate the improvement in their dogs progress as a direct result of hydrotherapy. Your aim in so doing, is to provide an evidence-based approach and to help demonstrate the positive effect that hydrotherapy can have on the dog, sharing updates on aspects such as improvement in management, weight control and pain levels.

Your videos are usually short clips that do not necessarily represent the entire session. However, it is very important that you are objective when posting such video footage.....does the video footage show the correct aspects of a good session, for example: a calm dog, the hydrotherapist offering correct support, the hydrotherapist communicating with the dog and/or the owner poolside, correct use of hydrotherapy techniques and toys being correctly used?

It is important to ensure that any footage you decide to put up or indeed permit to be posted on any social media platforms, whether your own or another platform, should show your session in a good light. If this is not the case, you could leave yourself open to critiques from others.

This might be a good time to review your photography and videography permission protocols, to ensure that you have full input into any videos that might be used on social media. This will help protect against misinterpretation of videos that could otherwise show your centre in a poor light.

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